



PORSCHE



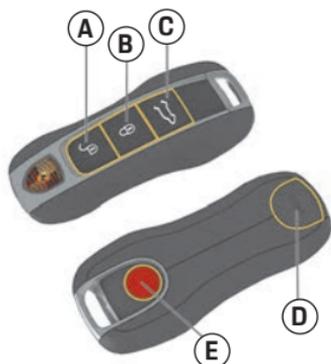
Cayenne Quick Start Guide

Quick Questions & Answers

Please do not read while driving. Quick Start Guide does not replace the Owner's Manual.

Opening / Unlocking / Locking Vehicle

What are the functions of the Remote Entry System?



- A** Unlock the vehicle
- B** Lock the vehicle
- C** Open tailgate and unlock doors
- D** Emergency key
- E** Panic button

Unlocking

Press button A on the key once.

The emergency flasher flashes once. The driver's door and tailgate can be opened.

Press button A on the key twice.

All vehicle doors and the tailgate can be opened.

Press button C on the key for approx. 1 second.

The rear tailgate is unlocked and will open.

Locking

Press button B on the key once.

The emergency flasher flashes twice and a signal will sound. The doors are locked.

Porsche Comfort Access (optional)

While carrying the key in your pocket or purse:

▪ **Unlocking:** Grip the door handle fully.

The respective door can be opened, and the emergency flasher flashes once. When the driver's door is unlocked, the tailgate is unlocked too.

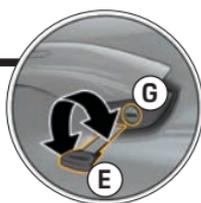
▪ **Locking:** Briefly press the Porsche Entry & Drive locking button **F** on the door handle. An acoustic signal will sound twice and the emergency flasher flashes twice.



Emergency Key

Insert emergency key E into the door lock G.

Turning the emergency key counter-clockwise unlocks the doors. Turning the emergency key clockwise locks the doors.



Opening / Unlocking / Locking Vehicle

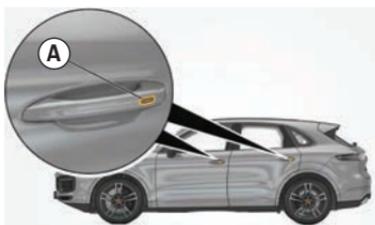
What do I need to know about Comfort Access?

Vehicles with Comfort Access can be unlocked and locked without using the vehicle key. The vehicle key must be carried by the driver, e.g. in a pocket.

Unlocking doors: Grip the door handle. The emergency flasher emits one flash. The relevant door can be opened. The tailgate is also unlocked together with the driver door.



Locking doors: Touch proximity sensor **A** at the door handle. The emergency flasher flashes twice and an acoustic signal sounds twice. The doors and tailgate are locked and can be opened from inside by pulling the door opener.



Lock when persons/animals are remaining in the vehicle: Touch proximity sensor **A** on the door handle twice (within approx. 2 seconds). The emergency flasher emits one long flash. The doors and tailgate are locked and can be opened from inside by pulling the door opener.

Opening the tailgate using foot gesture:

1. Stand in a central position (no further than roughly 2 feet away) behind the vehicle.
2. Move your foot toward the vehicle and back in one sequence. A warning tone will sound and the tailgate will open.



The function can be activated or deactivated in the central display.

CAR > **CONTROL** > **Vehicle Settings** > **Locking**

Opening tailgate using button in driver's door:

- Press button **B** in the driver's door. A warning tone sounds and the tailgate opens as far as the set opening height.



Opening / Unlocking / Locking Vehicle

How do I program the HomeLink®/Garage Door Opener?

Before You Start:

- Ensure the ignition is switched on.
- Ensure engine is not running.
- Ensure vehicle is positioned to allow visual contact with remote-controlled equipment and is within the receiver range (signal is transmitted).

Systems with Remote Control:

1. Go to **CAR**  > **CONTROL**  > **Vehicle** > **Garage door opener** > **Configure buttons**
2. Choose the button you want to program.
3. Follow the instructions on the screen and make sure the remote control is facing the overhead console at the height of the center console during programming. The light indicator **A** on the button flashes orange when the vehicle is ready for reception. Press the remote control.



Systems without rolling code system:

The light indicator **A** on the button lights up green. Programming is completed successfully.

Systems with rolling code system:

The light indicator **A** on the button flashes green. The remote control has been taught. Manual synchronization with the vehicle is still required to complete programming.

4. Follow the instructions on the screen. **Systems without remote control (FixKit receiver):**

1. Select **CAR**  > **CONTROL**  > **Vehicle** > **Garage door opener** >  **Options**
2. Follow the instructions on the screen.

Deleting stored signals from the buttons:

This process deletes **all** the programmed button assignments. It is not possible to delete individual buttons.

1. Select **CAR**  > **CONTROL**  > **Vehicle** > **Garage door opener** > **Delete button assignment**

HELPFUL TIP: The programming of individual buttons can be overwritten. If re-programming is canceled, the original programming is retained.

Notes

What should I know about the Auto Start Stop feature?

When the vehicle stops, e.g., at a traffic light or in a traffic jam, the engine automatically stops, provided all the requirements for the auto stop function are met. In this way, the automatic Start/Stop function helps to save fuel.

The ignition remains on even when the engine is stopped automatically.
All safety functions continue to operate.

Prerequisites for Auto Start Stop:

- Auto Start Stop turned on
- Hood closed
- Brake pedal pressed
- Tiptronic S in D, M, N, or P
- Engine, transmission, and A/C have reached operating temperature
- Driver's seat belt fastened

Switching the Auto Start Stop off and on: **CAR** > DRIVE > Start/Stop

What should I know about Lane Change Assist (LCA)? OPTIONAL

Lane Change Assist warns the driver about vehicles that are approaching from the rear or are located in the blind spot. This also applies to situations when overtaking other vehicles or being overtaken. The indicator light **A** lights up as soon as a dangerous situation is detected and changing lanes seems appropriate.



Additionally, Lane Change Assist also supports the driver by monitoring the area behind the vehicle in turning-off situations.

Switching Lane Change Assist on and off:

ASSIST > Lane Change Assist

When LCA is on, the  symbol appears on the instrument cluster.

I notice more tire noise and tire wear than I've experienced with some other cars. Why is that?

Porsche cars are engineered for a high level of performance and are also designed to ensure safety, driving pleasure, comfort, and daily use. The hardness of the tire depends on the tire's temperature, as well as the compound specifications and the tread pattern of the tire. The side effects of these tire constructions may create louder noises while making a sharp turn when the tire is cold, such as pulling out of a parking spot.

HELPFUL TIP: All tires slowly lose air, and tire pressure also changes considerably when a tire heats up as a result of being driven. To keep tire noise and wear to a minimum, check tire pressure frequently and top off to recommended pressure. Also, have your dealership perform alignment and balancing at intervals noted in the Owner's Manual.

How do I save my personal settings in my vehicle?

Certain settings can be stored or retrieved via the **Driver Profile** or **Memory Buttons**.

When the ignition is switched off, the settings just previously made are automatically saved to the driver profile in the PCM. When entering the vehicle, the settings will automatically be retrieved via the vehicle key, or when the driver profile is changed. If there are multiple persons driving the vehicle, it is recommended to use one driver profile and vehicle key per person.

Driver Profile Management:

Up to 6 driver profiles and 1 guest profile can be created in the Porsche Cayenne. When the Porsche Communication Management (PCM) System is first activated, the **Set-up Wizard** will display and guide you through important steps for configuring your PCM. It is recommended you run the wizard to ensure you create a full driver profile for yourself. To manage driver profiles, go to **SET > Driver**.

Driver Profiles affect the **Comfort settings**:

- Temperature
- Air Conditioning Settings
- Lights
- Vision
- Assistance Systems
- Instrument Cluster
- Infotainment Settings
- All Ergonomic Settings

Memory Buttons OPTIONAL

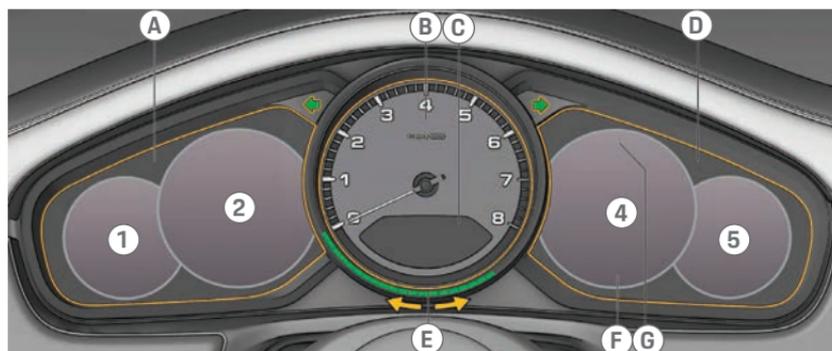
Additionally, up to three sets of **Ergonomic settings** can be manually saved and retrieved via the three **Memory Buttons** in the driver door. **Ergonomic settings** affect the seat, exterior mirror and steering wheel settings.

Storing Ergonomic settings on the Memory Buttons:

1. Press the **SET** button. The indicator light will light up.
2. Press the preferred memory button (**1**, **2**, or **3**) within 10 seconds.
3. There will be an acoustic chime and the light indicator in the **SET** button will go out.



What should I know about the instrument cluster?



A. Speed & Assist Display

Information on the time, outside temperature, speed and assistance systems is shown in tubes 1 and 2.

B. Tachometer

The start of the red zone on the tachometer scale is a visual warning of the maximum permissible engine speed.

C. Digital Speedometer

Information on the speed, selector lever position and engaged gear is displayed in the digital speedometer.

D. Car & Info Display

Information on the vehicle status, driver assistance and date and time is shown in tubes 4 and 5.

E. Power Meter

E-Hybrid vehicle.

F. Coolant Temperature Gauge

How do I adjust the steering wheel?

Manually:

1. Swivel the locking lever **A** downward.
2. Move the steering wheel vertically and horizontally in order to adjust the steering wheel position to the tilt of the backrest and seat position.
3. Turn back the locking lever to the original position until you feel it engage.

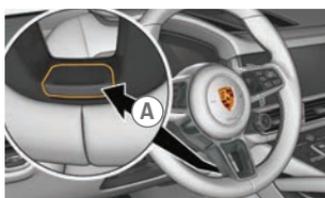
Electrically:

3. Move the switch **B** under the steering column in the relevant direction until the desired position is reached.



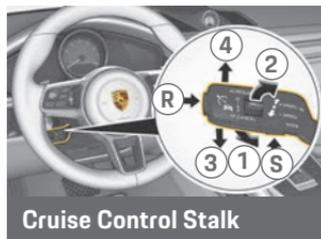
How do I turn on the heated steering wheel?

Press the button **A** in the central steering wheel spoke until a message appears briefly on the instrument cluster.



How do I operate the Cruise Control systems in the Cayenne?*

- R Control button for switching driver assistance systems on/off
- S Switch between driver assistance systems if equipped (Adaptive Cruise Control, Porsche InnoDrive)
- 1 Set/increase the desired speed
- 2 Reduce the desired speed
- 3 Interrupt cruise control operation (CANCEL)
- 4 Resume the stored speed (RESUME)



Adaptive Cruise Control OPTIONAL

Adaptive Cruise Control (ACC) can be used on the open road to maintain a constant selected speed between approximately 19 and 130 mph without having to press the accelerator pedal.

If another vehicle is traveling slower than the selected speed is detected ahead in the same lane, Adaptive Cruise Control automatically maintains a set distance. Adaptive Cruise Control will cause the vehicle to brake if the distance from the vehicle in front becomes too small and to accelerate if the distance increases.

- A Desired distance from vehicle ahead
- B Status display and desired speed
- C Vehicle detected ahead
- D Current distance from vehicle ahead
- E Current speed of the vehicle ahead
- F Status display and the desired speed

Note: When ACC is active, the status display is in red and grey when the operation is inactive.



Porsche InnoDrive OPTIONAL

Porsche InnoDrive (PID) extends Adaptive Cruise Control (ACC) as a comfort and efficiency system with functionalities for assisting the driver when driving on well-developed country roads and highways.

- R Switch ACC and PID readiness on/off
- S Switch between ACC and PID
- 1 Increase the desired speed (Speed +)
- 2 Reduce the desired speed (Speed -)
- 3 Interrupt (CANCEL)
- 4 Return to set speed (RESUME)/adopt

- A Status display and desired speed
- B Status display and desired speed
- C Speed prediction, e.g., speed limit
- D Forthcoming event (speed limit, bend, rotary intersection)



*Please see important limitations of assistance systems in your vehicle's owner's manual.

How do I operate the climate control?

Depending on various factors like interior temperature, sunlight or air quality, the air conditioning system adjusts the air distribution and air flow fully automatically in automatic mode.

Switch on automatic mode



Set climate menu



Operate air conditioning using voice control

Select voice control and use global voice commands for the air conditioning system.

Switch on automatic mode

Press button **C** for the driver side or button **H** for the passenger side.

Set temperature

Toggle switch **B** for the driver side or switch **I** for the passenger side.

Set the strength of the air flow in automatic mode

CLIMATE > COMFORT > Style

Set the footwell temperature

CLIMATE > COMFORT > Footwell

Defrost front windshield

Press button **D**

Switch on A/C maximum mode

Press button **F**.

Switch on air-recirculation manually

Press button **G**.

Switch on heated rear window/door mirror

Press button **D**.

Adjust the air distribution manually (Automatic mode will be deactivated)

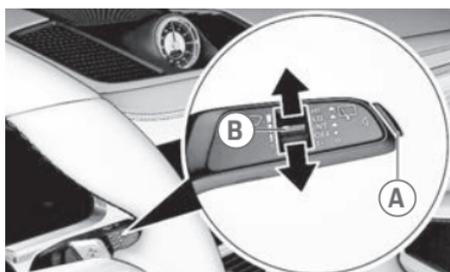
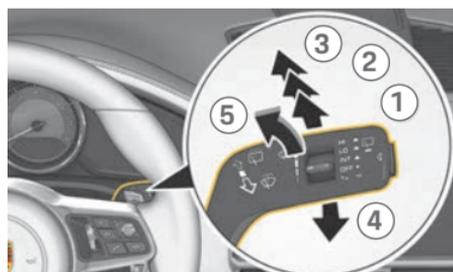
Press **CLIMATE > Air**.

- Air directed upwards for driver or passengerside: Press button 
- Air to central and side vents for driver or passenger side: Press 
- Air to footwell for driver or passenger side: Press button 

Set the air flow manually (Automatic mode will be deactivated)

Press button **A** for the driver side or button **J** for the passenger side.

How do I activate the Windshield Wiper System?



The windshield wipers on the Cayenne have a rain sensor mode where the wipers automatically wipe when water is detected. Moving the wiper stalk upwards to the first position **1** will activate this mode. Using the switch **B** allows for adjustment of sensitivity, with downward adjustment wiping more often and an upwards adjustment to wiping less often.

Wipe automatically at front (rain sensor operation)

Press lever to detent position 1.

Set rain sensor sensitivity

Press switch **B** upward (wipe more often) or downward (wipe less often).

Wipe at front

Slow: Press the lever to detent position 2.

Fast: Press the lever to detent position 3.

Once: Press the lever to position 4
(holding lever in position 4 accelerates wiping action).

Spray and wipe at front

Pull the lever towards the steering wheel at position 5 and hold.

Wipe at rear (intermittent wiping)

Press button **A**.

Wipe at rear (wipe once)

Press button **A** briefly twice in succession.

Windshield wiper service position (attaching windshield snow covers or sun shades or replacing wiper blades)

Switch off the ignition and press the wiper lever downward once 4. The windshield wipers move upward through approximately 90 degrees.

Where are the cupholders located?

Drink holders are located in the front center console, in the rear armrest and in the doors.

NOTE: Only use containers that fit. Never put overfull containers in the drink holder.

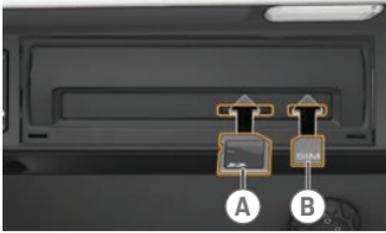
Front Cupholder



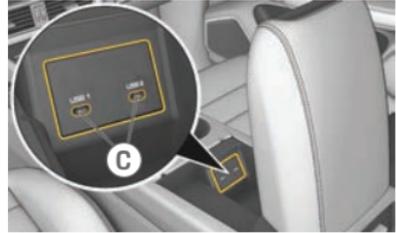
Rear Cupholder



Where are the communication device plugs located?



Interfaces in the glove compartment



Interfaces in the armrest

- Ⓐ SD card/SD card reader
- Ⓑ SIM card/SIM card reader
- Ⓒ USB ports (Type C)

How do I activate the electric parking brake?

The electric parking brake acts on the rear wheels and serves to secure the vehicle while parked.

Applying the parking brake: Pull (P) switch. The light indicator on the button (P) and the brake warning light illuminate.



Manually releasing the parking brake: With the ignition switched on, press the brake pedal and then press (P) button. The brake warning light goes out.

Automatically releasing the parking brake: Despite the active parking brake, you can drive off as normal. Check that the engine is running, the driver's door is closed, the driver's seat belt is fastened, or operating mode **D**, **R** or **M** is selected. The electric parking brake detects the start request and opens automatically.

Is there anything I should know about the brakes on my Cayenne?



Because Porsche's are engineered to be high performance vehicles, you might hear your brakes squeal, but more importantly you'll feel them stop — at the drop of a dime. Scan to watch a video to learn more about your high performance brakes.

<https://www.youtube.com/watch?v=fUNHb9052WQ>

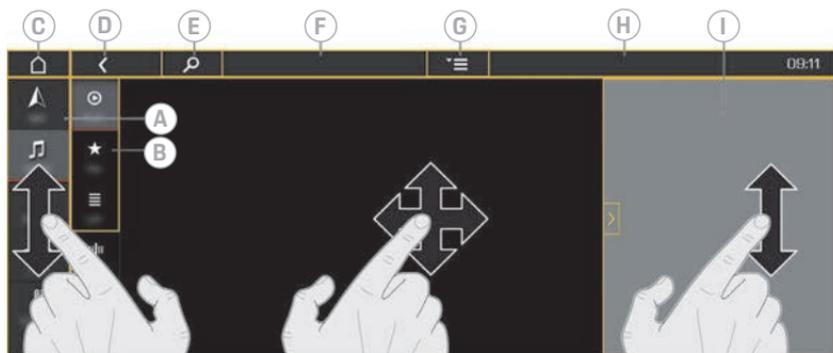
NOTE: Please download a QR Reader on your mobile device in order to scan the QR code. Focus the camera of your mobile device on the QR code.

Notes

A large area of dotted lines for taking notes, consisting of approximately 15 horizontal rows of dots.

How do I operate the Porsche Communication Management (PCM) System?

Many vehicle functions are operated and configured via the 12.3" touch-based Porsche Communication Management (PCM) System. Major vehicle functions, such as navigation or driving options, are located along the left-hand navigation bar. This will appear whenever the driver's hand nears the screen. The menus are operated by touchscreen in the same way as a smartphone. On the right side of the display, an info widget can be expanded, which enables display and operation of navigation, current music, or climate control.



A. Main menu

B. Sub menu (Depending on the setting, the submenu is hidden and appears when your hand approaches the touch display.)

C. Home screen (Factory-set and individually set functions are displayed. Content from different categories can be individually grouped in tiles. A tile contains either a direct jump to the relevant menu or direct access to a function. A total of six different layouts can be configured.)

D. Back button

E. Context-dependent search

F. Header with quick selection (e.g., display of the selected media source. Tap to open the quick selection.)

G. Options and short options (most important settings) for each menu item

H. Connection and status symbols (e.g., display of different functions and temperature or time display. Tap to open the quick selection.)

I. Info widget (When opened, the factory-set and individually set functions are displayed. Swipe vertically to change Info widget.)

How do I pair my mobile phone to the PCM via Bluetooth®?

To connect a compatible mobile phone to the Porsche Communication (PCM) System, please make sure the Bluetooth® function is activated on both the mobile phone and PCM.

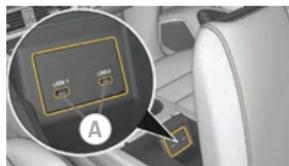
1. **PHONE**  > Search for new phone
2. Select a cellphone from the device list. A 6-digit Bluetooth® code is generated and displayed in the PCM and on the cellphone.
3. Compare the Bluetooth® code in the PCM system and on the cellphone.
4. If the Bluetooth® code in the PCM and on the cellphone match, confirm. Enter the PIN for the external SIM card in the PCM if necessary. When the phone is successfully connected, the numeric input (KEYPAD  menu) is displayed in the PCM.

How do I activate Apple CarPlay® in my Cayenne?

Apple CarPlay® must be selected when connecting for the first time. Apple CarPlay® can be connected via USB or wirelessly (see previous section) when first pairing an Apple® device to the vehicle.

Opening Apple CarPlay® in the PCM:

1. Connect the iPhone® to the USB port (A) in the armrest.
2. Confirm on the PCM display that you wish to use Apple CarPlay®. The available apps are displayed and Apple CarPlay® will open.



- To go from a different menu item to Apple CarPlay®, select **Apple CarPlay** .

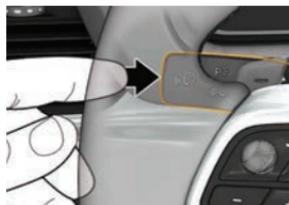
Operating Apple CarPlay® in the PCM:

All available apps can be operated via the touch display, the rotary push button and the Back button of the PCM.

- To access the main menu with **Apple CarPlay** , select the Home button  on the touch display.
- To go to the main function of the PCM, select **Apple CarPlay**  > **PORSCHE** or select a function (for example, **MEDIA** .

Operating Apple CarPlay® via Siri® Voice Recognition:

1. Press and hold the  button on the steering wheel.
2. Say the desired voice command.



Ending Siri® Voice Recognition:

Check that Siri® is active and waiting for a voice command. Press the  button on the control lever. A fading acoustic signal sounds.

NOTE: Apple CarPlay® will only work on this vehicle if the noted conditions are met: iPhone 6S or later, iOS® 11.4 or later., Siri® and Apple CarPlay® must be activated in the settings of the iPhone® that is used. For flawless operation use original Apple® cables that are undamaged and that do not have a USB adapter.

What is a Porsche ID?

Your Porsche ID is your universal Porsche account containing your personal data, contact information, vehicles, payment information and much more. With a Porsche ID and your password, you can log in to most Porsche websites and apps. Your email address is your Porsche ID. Please contact us at 1-800-PORSCHE to receive an email invitation to create a Porsche ID.

What is My Porsche?

My Porsche is the Porsche owners' portal. After logging on with your Porsche ID, you can manage your garage of Porsche vehicles, their Connect services and your personal information in My Porsche. In addition, you will be able to purchase vehicle-related products and services, discover local events and learn more about latest news from Porsche. Please visit porscheusa.com to log on to My Porsche.

What is Porsche Connect?

With Porsche Connect services activated, you can enhance your vehicle infotainment experience with some of the following features:

- Emergency Call and Breakdown Call
- Real-Time Traffic Information
- Online Map Updates for Navigation
- Fuel Prices
- Online-based Voice Control
- Weather and News

If your Porsche Connect services have yet to be activated, please contact your Porsche Sales Professional or call us at 1-800-PORSCHE.

What is a Pairing Code?

Your Pairing Code links your vehicle with your Porsche ID account and allows you to use a variety of individualized services, such as personalized destinations, newsfeeds, personal calendar or remote vehicle functions from your smartphone.

What are Porsche Apps?

Porsche offers a variety of apps for Apple® and Android® devices that allow you to manage your vehicles, their Porsche Connect services and many other functions on your smartphone. Please contact your Porsche Sales Professional for more information on Porsche apps or visit the app store on your phone.

On-board Owner's Manual



You can find more information on your vehicle and Porsche Connect in the Owner's Manual in the Porsche Communication Management (PCM) under **CAR**  > **CONTROL**  > **Manual**

What do I need to know about the different E-Hybrid driving modes?

E-POWER Mode

The E-POWER driving program is activated by default and allows driving purely on electric power. After the ignition is switched off, the selected driving mode automatically switches back to E-POWER when the prerequisites for this driving program are met. The electric range depends on the driving style, the climatic conditions, and the use of energy-intensive loads.

The availability of electric power is indicated through this icon . This indicates you can drive via the E-POWER mode.



| | |
|---------------|------------------------------|
| E | E-POWER Mode |
| H | HYBRID Mode |
| S | SPORT Mode |
| S+ | SPORT PLUS Mode |
| CENTER | SPORT RESPONSE Button |

HYBRID Mode

Three different operating modes, **HYBRID AUTO**, **E-HOLD** and **E-CHARGE**, are available in the **HYBRID** driving mode:

- **HYBRID AUTO mode:** HYBRID AUTO mode is activated by default in switch position **H**. It enables the most efficient operation of the vehicle to be predicted taking into consideration route-specific data from the Navigation system and the current speed. HYBRID AUTO mode is automatically activated as soon as the high-voltage battery charge is too low for operation in the E-POWER driving program.
- **E-HOLD mode:** E-HOLD mode enables the currently available high-voltage battery charge to be deliberately maintained so the vehicle can run purely on electric power later on, for example. Boosting and restricted electric driving are still possible in this driving program; however, this can result in fluctuations in the charge.

Activating E-HOLD Mode: **HYBRID**  > **MODE**  > **E-HOLD**

E-CHARGE Mode

In E-CHARGE mode, the high-voltage battery can be charged while driving. This mode is useful for specifically increasing the electric range, particularly on journeys with a high level of combustion engine driving. The high-voltage battery can be charged when driving on a highway, for example, so that an urban route can then be driven using purely electric power.

Activating E-CHARGE Mode: ✓ The high-voltage battery is **not** fully charged.

HYBRID  > **MODE**  > **E-CHARGE**

SPORT Mode

The combustion engine is always in operation in the SPORT driving program. The engine and transmission also have a sporty tuning. The high-voltage battery is charged to a minimum level to provide the boost function.

SPORT PLUS Mode

The combustion engine is always in operation in the SPORT PLUS driving program. The engine and transmission also have the sportiest tuning possible. The high-voltage battery is fully charged as quickly as possible to enable more frequent and longer boosting.

Notes

A large grid of dotted lines for taking notes, consisting of 20 columns and 30 rows.



Want to know more about your Porsche? Download the **Good to know** App today. Available via the Apple® App Store® and Google Play® Store.



Apple® App Store®



Google Play® Store

Note: Please focus the camera of your mobile device on the QR code.

Porsche Customer Relations may be reached at **1-800-PORSCHE** for any questions or information on the Porsche owner services.

NOTE: Some features described in this document are optional equipment and may not be fitted to your automobile.

Dr. Ing. h.c. F. Porsche AG is the owner of numerous trademarks, both registered and unregistered, including, without limitation, the Porsche Crest®, Porsche®, Boxster®, Carrera®, Cayenne®, Cayman®, Macan®, Panamera®, Spyder®, Taycan®, PCM®, PDK®, 911®, 718®, RS®, 4S®, and the model numbers and distinctive shapes of the Porsche automobiles, such as the federally registered 911 and Boxster automobiles. The third party trademarks contained herein are the properties of their respective owners. All text, images, and other content in this publication are protected by copyright. No part of this publication may be reproduced in any form or by any means without prior written permission of Porsche Cars North America, Inc. Some vehicles may be shown with non-U.S. equipment. Porsche recommends seat belt usage and observance of traffic laws at all times.

© 2021 Porsche Cars North America, Inc. Printed in U.S.A.

Model Year 2021 Shown