

PORSCHE



# Cayenne Quick Start Guide

QUICK QUESTIONS & ANSWERS

# Opening / Unlocking / Locking Vehicle

## What are the functions of the Remote Entry System?



- A Unlock the vehicle
- B Lock the vehicle
- C Open tailgate and unlock doors
- D Emergency key

### Unlocking

#### **Press button A on the key once.**

The emergency flasher flashes once. The driver's door and tailgate can be opened.

#### **Press button A on the key twice.**

All vehicle doors and the tailgate can be opened.

#### **Press button C on the key for approx. 1 second.**

The rear tailgate is unlocked and will open.

### Locking

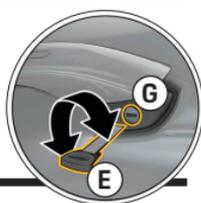
#### **Press button B twice within 2 seconds.**

The emergency flasher flashes one long flash and the passenger compartment monitoring is disabled.

### Emergency Key

#### **Insert emergency key E into the door lock G.**

Turning the emergency key counterclockwise unlocks the doors. Turning the emergency key clockwise locks the doors.



## Opening / Unlocking / Locking Vehicle

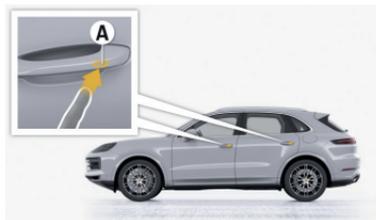
### What do I need to know about Comfort Access?

Vehicles with Comfort Access can be unlocked and locked without using the vehicle key. The vehicle key must be carried by the driver, e.g., in a pocket.

**Unlocking doors:** Grip the door handle. The emergency flasher emits one flash. The relevant door can be opened. The tailgate is also unlocked, together with the driver's door.

**Locking doors:** Touch proximity sensor **A** at the door handle. The emergency flasher flashes twice and an acoustic signal sounds twice. The doors and tailgate are locked and can be opened from inside by pulling the door opener.

**Locking when persons/animals are remaining in the vehicle:** Touch proximity sensor **A** on the door handle twice (within approx. 2 seconds). The emergency flasher emits one long flash. The doors and tailgate are locked and can be opened from inside by pulling the door opener.



### Opening the tailgate using foot gesture:

1. Stand at the rear right between the tailpipe and the center of the vehicle.
2. Move your foot toward the vehicle and back in one sequence. Repeat the steps if necessary, changing the distance to the sensor range and movement speed.



The function can be activated or deactivated in the PCM (Porsche Communication Management) System.

 ► **SETTINGS**  **Door Locking**

### Opening tailgate using button in driver's door:

- Press button **A** in the driver's door. A warning tone sounds and the tailgate opens as far as the set opening height.



## Opening / Unlocking / Locking Vehicle

### How do I program the HomeLink®/garage door opener?

With the HomeLink® system, up to eight items of remote-controlled equipment (e.g., garage door/gate to property/security systems/house lights) can be operated from inside the vehicle using profiles in the central display.



Scan QR code to watch the setup of HomeLink.

#### Before you start:

- Ensure the ignition is switched on.
- Ensure the engine is not running.
- Ensure the vehicle is positioned to allow visual contact with remote-controlled equipment and is within the receiver range (signal is transmitted).

#### Systems with remote control:

1. ▶ HomeLink® ▶ **Configure new profile**
2. Choose the button you want to program.
3. Follow the instructions on the screen. When programming, align the handheld transmitter with the PCM at the level of the center console.

#### Systems without rolling code system:

The profile is configured.

#### Systems with rolling code system:

The profile is created. Manual synchronization between HomeLink® and the vehicle is still required to finish the process.

4. Follow the instructions on the screen.
  - Observe the instructions for the original remote control.
  - Profile is taught and can be selected using the corresponding button on the interior mirror.

#### Systems without remote control (universal receiver)

1. ▶ HomeLink® ▶ **Configure new profile ▶ ...**
2. Select the desired option.
3. Follow the instructions on the screen.
  - The profile is configured.

#### Managing configured profiles

1. ▶ HomeLink®
2. Select the **...** button for the relevant profile.
3. Select the desired option.

#### Deleting a configured profile

1. ▶ HomeLink® ▶ **Delete saved profiles**

### What should I know about the Auto Start/Stop feature?

When the vehicle stops, e.g., at a traffic light or in a traffic jam, the engine automatically stops, provided all the requirements for the auto stop function are met. In this way, the automatic Start/Stop function helps to save fuel.

The ignition remains on even when the engine is stopped automatically.  
All safety functions continue to operate.

#### Prerequisites for Auto Start/Stop:

- Auto Start/Stop turned on
- Hood closed
- Brake pedal pressed
- Tiptronic S in D, M, N, or P
- Engine, transmission, and A/C have reached operating temperature
- Driver's seat belt fastened

**NOTE:** SPORT or SPORT PLUS will disable Auto Start/Stop

Switching the Auto Start/Stop off and on: 🏠 ▶ DRIVE 🚗 ▶ Start/Stop

### What should I know about Lane Change Assist (LCA)?\*

Lane Change Assist warns the driver about vehicles that are approaching from the rear or are located in the blind spot. This also applies to situations when overtaking other vehicles or being overtaken. The indicator light A lights up as soon as a dangerous situation is detected and changing lanes seems appropriate.



Additionally, Lane Change Assist also supports the driver by monitoring the area behind the vehicle in turning-off situations.

#### Switching Lane Change Assist on/off:

Lane Change Assist can be switched on and off in the center display.

🚗 ▶ Assistance ▶ Additional functions ▶ Lane Change Assist

When Lane Change Assist  is on, the symbol appears on the instrument cluster.

\*Please see important limitations of assistance systems in your vehicle's Owner's Manual.

### I notice more tire noise and tire wear than I've experienced with some other cars. Why is that?

Porsche cars are engineered for a high level of performance and are also designed to ensure driving pleasure, comfort, and daily use. The hardness of the tire depends on the tire's temperature, as well as the compound specifications and the tread pattern of the tire. The side effects of these tire constructions may create louder noises while making a sharp turn when the tire is cold, such as pulling out of a parking spot.

**HELPFUL TIP:** All tires slowly lose air, and tire pressure also changes considerably when a tire heats up as a result of being driven. To keep tire noise and wear to a minimum, check tire pressure frequently and top off to recommended pressure. Also, have your Porsche Center perform alignment and balancing at intervals noted in the Owner's Manual.

### How do I save my personal settings in my vehicle?

Certain settings can be stored or retrieved via the **Driver Profile** or **Memory Buttons**.

When the ignition is switched off, the settings just previously made are automatically saved to the Driver Profile in the PCM. When the driver enters the vehicle, the settings will automatically be retrieved via the vehicle key, or when the Driver Profile is changed. If there are multiple persons driving the vehicle, it is recommended to use one Driver Profile and vehicle key per person.

#### Driver Profile management:

Up to 6 driver profiles and 1 guest profile can be created in the Porsche Cayenne. When the Porsche PCM System is first activated, the **Set-up Wizard** will display and guide you through important steps for configuring your PCM. It is recommended you run the Set-up Wizard to ensure you create a full Driver Profile for yourself. To manage driver profiles, go to  ►

**SETTINGS**  ► **Driver**.

#### Memory Buttons

Up to three sets of **ergonomic settings** can be manually saved and retrieved via the three **Memory Buttons** in the driver door. **Ergonomic settings** affect the seat, exterior mirror, and steering wheel settings.

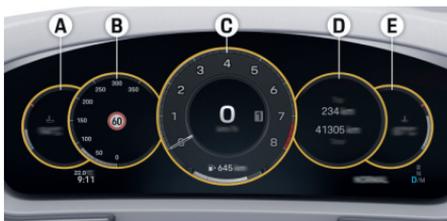
#### Storing ergonomic settings on the Memory Buttons:

1. Press the **SET** button. The indicator light will light up.
2. Press the preferred memory button (**1**, **2**, or **3**) within 10 seconds.
3. There will be an acoustic chime and the light indicator in the **SET** button will go out.



## What should I know about the instrument cluster?

- A Oil temperature
- B Traffic sign recognition and speedometer
- C Power meter/tachometer
- D Driving data
- E Coolant temperature

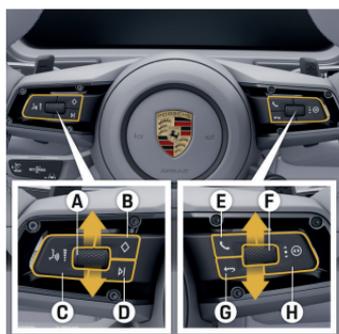


## How do I operate the multifunction steering wheel to configure view?

### Using the tube menu

You can toggle between tubes and select menu options using the multifunction steering wheel. By turning the rotary knob on the right, you can switch between the **Classic, Powermeter, 3D Driving Assistance, Map, Extended Map, Night View** and **Reduced** views. Pressing the rotary button takes you to the submenus.

Switch between the individual tubes using . Use to return to the starting point in the reverse order.



**F – Switch between Classic, Powermeter, 3D Driving Assistance, Map, Extended Map, Night View and Reduced views**

- ▶ Scrolling: Turn rotary push button F up or down.
- ▶ Select/enter: Press rotary push button F.

## How do I adjust the steering wheel?

Move the switch A under the steering column in the relevant direction until the desired position is reached.



## How do I turn on the heated steering wheel?

Press the button A in the central steering wheel spoke until a message appears briefly on the instrument cluster.



### How do I operate the cruise control systems in the Cayenne?\*

- R **MODE:** Switch systems on/off and open the selection menu
- 1 **Set/increase speed limit**
  - 2 **Reduce speed limit**
  - 3 **CANCEL:** Interrupt control
  - 4 **RESUME:** Resuming control, take over speed



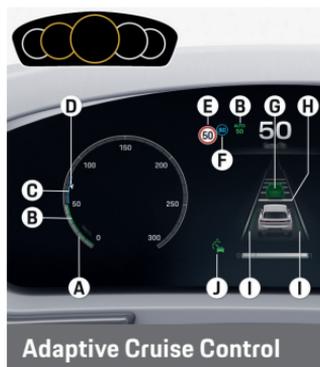
#### Adaptive Cruise Control

The Adaptive Cruise Control automatically maintains a set speed and distance to vehicles ahead in a speed range of approx. 12 to 130 mph without the need to press down on the gas pedal.

If a slower vehicle in front has been recognized, the vehicle decelerates and then maintains the distance to the vehicle in the preselected range. The braking behind a vehicle in front can take place until it stops. If the vehicle in front starts again within a limited time, the assistance system can start again automatically. This automatic restart readiness is indicated by a green arrow on the instrument cluster.

- A **Set the current driving speed**
- B **Set desired speed**
- C **Upcoming speed limit**
- D **Speed of vehicle ahead**
- E **Current speed limit**
- F **Upcoming event**
- G **Vehicle detected ahead**
- H **Desired distance to vehicle ahead**
- I **Lane guidance status**
- J **Status of assistance mode**

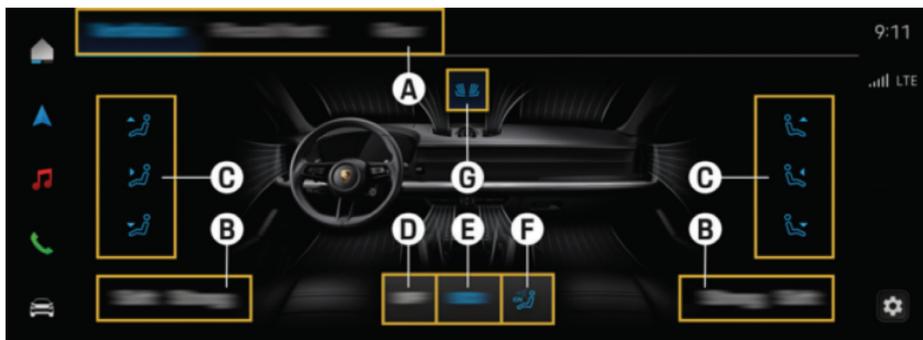
**Note:** When ACC is active, the status display is in red and grey when the operation is inactive.



\*Please see important limitations of assistance systems in your vehicle's Owner's Manual.

## How do I operate the climate control?

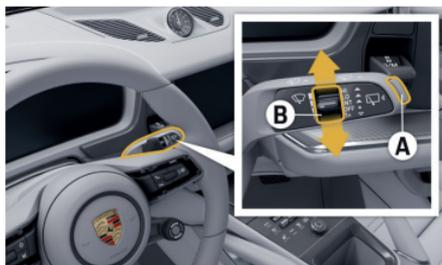
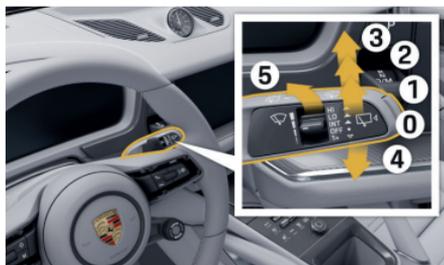
The air-conditioning system can be operated using the central display, the center console control panel, and the rear display, depending on the equipment. The preconfigured automatic modes **Soft** and **Strong** provide a fully automatic air-conditioning system.



What do I want to do?	What do I have to do?
Open air-conditioning menu in the center display	<ul style="list-style-type: none"> <li>Center display: Tap  ► Air conditioning .</li> </ul>
Switch air-conditioning menu	Use menu area <b>A</b> .
Selecting preconfigured automatic modes	Select automatic mode (see <b>B</b> ). <ul style="list-style-type: none"> <li><b>Soft</b></li> <li><b>Strong</b></li> </ul>
Manually adjust ventilation	<ul style="list-style-type: none"> <li>Tap Adjust Air Distribution (see <b>C</b>).</li> <li>Tap the required type of air conditioning (adjust strength of the airflow, see <b>B</b>).</li> </ul>
Turning the cooling function on and off	Tap <b>D</b> .
Turning Eco mode on and off	Tap <b>E</b> .
Switching off and on the ionization function	Tap <b>F</b> .
Switching upper ventilation panel on and off	Tap <b>G</b> .

## Instruments & Controls

### How do I activate the windshield wiper system?



#### What do I want to do?

**Automatic front wiping  
(rain sensor/intermittent mode)**

#### What do I have to do?

- ▶ Press the lever to position **1**.

**Setting the sensitivity for  
rain sensor/intermittent mode**

- ▶ Push switch **B** up (wipe more often)  
or down (wipe less often).

**Wipe front**

- ▶ Slow: Press the lever to position **2**.
- ▶ Fast: Press the lever to position **3**.
- ▶ Once: Press lever to position **4**  
(holding lever in position **4**  
accelerates wiping action).

**Spraying and wiping in front**

- ▶ Pull and hold the lever toward steering wheel  
to position **5**.

**Rear wiping (intermittent wiping)**

- ▶ Press the **A** button.

**Rear wiping (swipe once)**

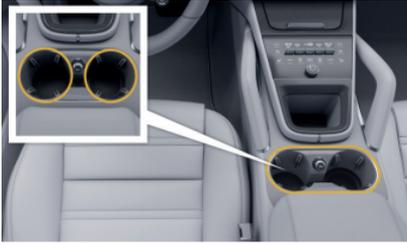
- ▶ Press button **A** twice in succession.

## Where are the cupholders located?

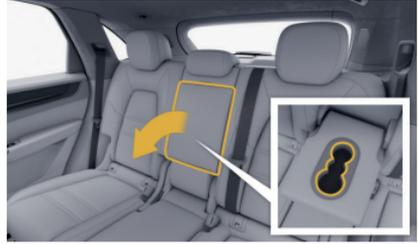
Drink holders are located in the front center console, in the rear armrest, and on the doors.

**NOTE:** Only use containers that fit. Never put overfull containers in the drink holder.

### Front cupholder



### Rear cupholder



## Where are the communication device plugs located?

### Interfaces

There are two USB interfaces (**type C**) in the storage compartment for the phone.

The USB interfaces are **PCM** active when switched on.

Connecting an external device via USB:

- ▶ Open the phone storage compartment.
- ▶ Connect an external device (e.g., iPod®, USB storage device) to the USB interface (**type C**) A
- ▶ Select the desired media source under **MEDIA** 🎵
- ▶ Adjust the volume on the external device and on the Porsche Communication Management (**PCM**) as required.

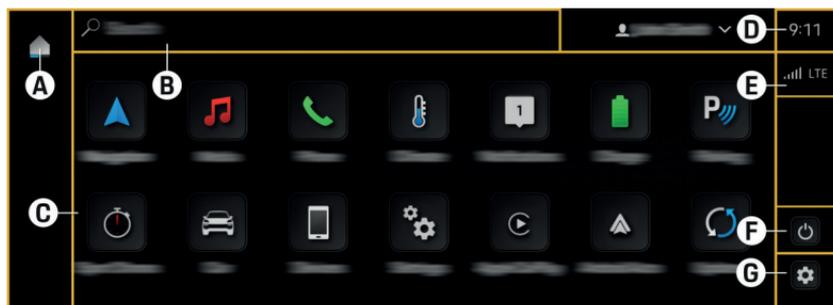


Two other USB interfaces (**type C**) are located in the rear.



## How do I operate the Porsche Communication Management (PCM) system?

Many vehicle functions are operated and configured via the touch-based Porsche Communication Management (PCM) system. The PCM is the central control unit for all audio, communication, navigation, and standard vehicle functions within your Porsche. The menus are operated by touchscreen in the same way as a smartphone. PCM offers a variety of functions and features including climate, assist, and media.



### A. Homescreen & MyScreen

### B. Quick filter bar/Global search (sub-operating area)

Depending on the menu selection, a menu bar appears with additional menu items in this area (quick filter bar). The global search is displayed here on the Homescreen.

### C. Content and interactive area

### D. Time/Temperature

### E. Connection and status symbols

### F. Turning passenger display on and off

Turn off passenger display

- ✓ Tap ► Settings ► Displays
- Passenger display.

Turn on passenger display standby mode

- ✓ Tap on the passenger display.
- Activate ► passenger display in sleep mode.

Turn off passenger display standby mode

- ✓ Tap the passenger display.

### G. Options and the most important settings, depending on the content and interactive area

In Options, context-specific settings for the relevant display can be configured for specific screens.

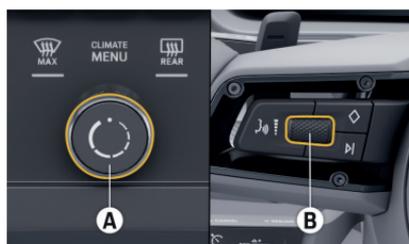


Fig. 1 Rotary/push button and volume control



Fig. 2 Areas of the central display

### Connecting a new device via Bluetooth®

- ▶ Tap  ▶ Devices  ▶ Connect new devices ▶ Connect new phone ▶ Connect new music player.
- ▶ Select the device from the list.
  - A six-digit code is generated and shown on the center display and the device.
- ▶ Compare the Bluetooth code on the center display and the device.
- ▶ If the Bluetooth code in the PCM and on the cellphone match, confirm.
  - If the phone is successfully connected, the numeric input (keypad menu) is displayed in the PCM.

Up to six devices can be paired with the vehicle via Bluetooth, two of which can be actively used simultaneously.

### How do I activate Apple CarPlay® or Android Auto™ in my Cayenne?

When connecting for the first time, Apple CarPlay must be selected, then you can switch between iPod® and Apple CarPlay as required.

- ✓ iPhone® 7 or later, iOS® 15 or higher.
- ✓ Siri® and Apple CarPlay must be activated in the settings of the iPhone you are using.
- ✓ Use an undamaged original cable from Apple without a USB adapter to ensure trouble-free use.
- ▶ Connect the iPhone to the USB interface (type C).
- ▶ Confirm that Apple CarPlay is being used.



Apple CarPlay opens and the available apps are displayed.

To switch from another menu item to Apple CarPlay:

- ▶  ▶ Apple CarPlay  Select
- or -
- ▶ Select Apple CarPlay  in the status area.

#### INFORMATION

- We recommend that you install the latest iOS version.
- Only those apps in the iPhone you are using that are supported by Apple CarPlay are displayed. For information on availability of the apps: See Apple website.
- The function can only be offered in countries supported by Apple. For information on country availability: See Apple website.
- The displayed content and features of the Apple CarPlay function are provided solely by the connected iPhone.
- When Apple CarPlay is used, any active Bluetooth connections (**e.g., for telephone, media playback or news**) are automatically disconnected.
- Some apps require data connection. Additional costs may be incurred, depending on the cellphone rate, particularly when used in foreign countries. We recommend using a data flat rate.

## Operating Apple CarPlay® via Siri® voice recognition

### Starting Siri

- ✓ Siri must be activated in the settings of the iPhone® you are using.
- ✓ The ignition and **PCM** are on.
- ✓ No phone call active.
- ✓ ParkAssist not active.
- ✓ Voice control of the **PCM** not active.
- ▶ Press and hold the  button on the steering wheel.
- ▶ Say the desired voice command.



### Stopping Siri

- ✓ Siri active and waiting for a voice command.
- ✓ Press the  button on the steering wheel.  
A fading signal sounds.

## Operating Wireless Android Auto™

**Wireless Android Auto (availability dependent on equipment and country)** allows the use of Android Auto without a cable. Wireless Android Auto only supports one active smartphone at a time.

- ✓ Bluetooth® function and WiFi function on the smartphone are activated and visible to other devices.
- ✓ Wireless Android Auto of the smartphone activated.
- ✓ Bluetooth function and vehicle WiFi function activated.

In the status area  or  (depending on the connection status) and in the menu under Connection Manager, select Android Auto ▶ Search.

- or -

- ▶ Devices  Android Auto 
- ▶ Select the device from the list.
- ▶ Confirm that Android Auto is being used.

## Emergency call

Different emergency call systems may be used depending on model, country and equipment. Help can be requested via the emergency call system in an emergency or in dangerous situations.

Despite activated private mode, vehicle location information can be transmitted in the event of a breakdown or emergency call, and theft of information could occur.

- ✓ Cellphone network available.
- ✓ Breakdown call system is ready for operation  
(**approx. 20 seconds after switching on the vehicle**).

### ⓘ INFORMATION

The emergency call system does **not** require a phone registered in the vehicle as it has its own cellphone module.

## Triggering an emergency call via SOS button

- A **SOS button**
- B **Indicator light**

### ⓘ INFORMATION

The emergency call cannot be triggered when the vehicle is **not** switched off.

- ▶ Press the cover plate to open it.
- ▶ Press SOS button **A** for at least 1 second. If you press the SOS button again within 6 seconds for at least 1 second, the emergency call is canceled.  
Light indicator **B** flashes green while the call to the emergency call center is being established.
- ▶ If conditions permit, wait in the vehicle until the connection to the emergency call center is established.  
Light indicator **B** flashes green when the emergency call to the emergency call center has been established.

If queries from the emergency call center remain unanswered, rescue measures can be initiated automatically.



## What is a Porsche ID?

Your Porsche ID is your universal Porsche account containing your personal data, contact information, vehicles, payment information, and much more. With a Porsche ID and your password, you can log in to most Porsche websites and apps. Your email address is your Porsche ID. Please contact us at 1-800-PORSCHE to receive an email invitation to create a Porsche ID.

## What is My Porsche?

My Porsche is the Porsche owners' portal. After logging on with your Porsche ID, you can manage your garage of Porsche vehicles, their Connect services, and your personal information in My Porsche. In addition, you will be able to purchase vehicle-related products and services, discover local events, and learn more about the latest news from Porsche. Please visit [porscheusa.com](http://porscheusa.com) to log on to My Porsche.

## What is Porsche Connect?

With Porsche Connect services activated, you can enhance your vehicle infotainment experience with some of the following features:

- Emergency Call and Breakdown Call
- Online Map Updates for Navigation
- Online-based Voice Control
- Real-time Traffic Information
- Fuel Prices
- Weather and News
- Apple Music®, Apple Podcasts®, Spotify®
- Remote Services (i.e., My Porsche app functions)

If your Porsche Connect services have yet to be activated, please reference the enrollment methods below.

## Enrollment: Activation & Registration

### In-App Activation

Install the My Porsche app. From your email invitation, follow the in-app activation steps.

### QR Code Activation/Login

For a more intuitive account setup process, pair your Porsche ID with your Porsche by scanning the vehicle QR code with your smartphone and follow the Set-up Wizard steps.

For additional assistance with your Porsche Connect services, please contact your Porsche sales professional or call us at 1-800-PORSCHE.

## My Porsche App

Unlock the full potential of your Porsche experience. Immerse yourself further in the dream car experience. Access more features. More convenience. More performance. More Porsche. Download the My Porsche app on the Apple® or Google Play® store.

## Onboard Owner's Manual

You can find more information on your vehicle and Porsche Connect in the Owner's Manual in the Porsche Communication Management (PCM) under **CAR**  **▶ CONTROL**  **▶ Manual**



# Cayenne E-Hybrid Features

## What do I need to know about the different E-Hybrid driving modes?

### E-POWER Mode

The E-POWER driving program is activated by default and allows driving purely on electric power. After the ignition is switched off, the selected driving mode automatically switches back to E-POWER when the prerequisites for this driving program are met. The electric range depends on the driving style, the climatic conditions, and the use of energy-intensive loads.

The availability of electric power is indicated through this icon (E). This indicates you can drive via the E-POWER mode.



- ▶ Turn the mode switch to the left or to the right to the desired driving program.
  - The last driving program is displayed in the instrument cluster.

### HYBRID Mode

Three different operating modes, **HYBRID AUTO**, **E-HOLD**, and **E-CHARGE**, are available in the **HYBRID** driving mode:

- **HYBRID AUTO mode:** HYBRID AUTO mode is activated by default. It enables the most efficient operation of the vehicle to be predicted taking into consideration route-specific data from the navigation system and the current speed. HYBRID AUTO mode is automatically activated as soon as the high-voltage battery charge is too low for operation in the E-POWER driving program.
- **E-HOLD mode:** E-HOLD mode enables the currently available high-voltage battery charge to be deliberately maintained so the vehicle can run purely on electric power later on, for example. Boosting and restricted electric driving are still possible in this driving program; however, this can result in fluctuations in the charge.

Activating E-HOLD mode:

- ▶ Vehicle  ▶ Drive ▶ Hybrid mode ▶ E-HOLD

### E-CHARGE Mode

In E-CHARGE mode, the high-voltage battery can be charged while driving. This mode is useful for specifically increasing the electric range, particularly on journeys with a high level of combustion-engine driving. The high-voltage battery can be charged when driving on a highway, for example, so that an urban route can then be driven using purely electric power. When driving in the city, the high-voltage battery is not charged using the combustion.

Activating E-CHARGE mode:

- ▶ Vehicle  ▶ Drive ▶ Hybrid mode ▶ E-CHARGE

### SPORT Mode

The combustion engine is always in operation in SPORT mode. Also adjusts the control systems toward higher emotionality and dynamics during everyday driving. The high-voltage battery is charged to the minimum level to provide the boost function.

### SPORT PLUS Mode

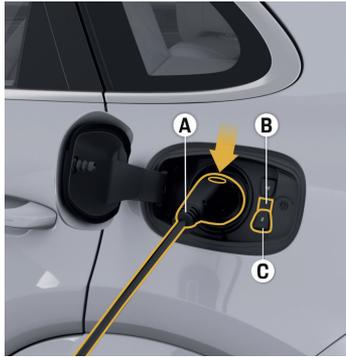
The combustion engine is always in operation in SPORT PLUS mode. Maximum performance for race-like operation. The charge level of the high-voltage battery is maintained at least 30% to enable more frequent and longer boosting.

### How do I open the charge port door and begin the charging process?

The charge port door is located on the left side of the Cayenne, right past the rear passenger door. Before opening, ensure the transmission is in the **P** position, the ignition is switched off, and the vehicle is unlocked.



1. Open the charge port door by pressing on the rear part of the door as shown in the first image.
2. Press the release button (arrow) and insert the vehicle plug into the charge port. After letting go of the release button (arrow), the vehicle plug is now locked and the charging process will begin. A light indicator **B** and **C** will show the state of charge of the battery and the locking status of the plug.
3. To end the charging process, press button **C**. To remove the plug, simply press the release button (arrow) and disconnect the cable within 20 seconds.



**E-Hybrid vehicles:** Press button **A** in the driver's door to start tank ventilation. The fuel tank ventilation status is displayed on the instrument cluster. When fuel tank ventilation is complete, an acoustic signal sounds and the filler flap is released. If fuel tank ventilation is not completed successfully, button **A** can be pressed a second time in order to start fuel tank ventilation again.



**Button A:** Starting fuel tank ventilation and releasing filler flap (E-Hybrid vehicle)



**Want to know more about your Porsche?** Download the My Porsche app on the Apple® App Store® or Google Play® Store.



**Note:** Please focus the camera of your mobile device on the QR code.

Porsche Customer Support may be reached at **1-800-PORSCHE** for any questions or information on Porsche owner services.

NOTE: Some features described in this document are optional equipment and may not be fitted to your automobile.

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